



CLASSIC GROOMING REGISTRATION POLICIES AND RELEASE FORM

**CLIENT INFORMATION** — Please tell us a bit about yourself

**Your Name**

First \_\_\_\_\_ Last \_\_\_\_\_

**Partner/Spouse?**  His/Her Full Name \_\_\_\_\_

**Mailing Address**

Street Address \_\_\_\_\_

Address Line 2 \_\_\_\_\_

City \_\_\_\_\_ State / Province \_\_\_\_\_

ZIP / Postal Code \_\_\_\_\_ Country \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_  Home  Work  Cell

Phone 2 \_\_\_\_\_  Home  Work  Cell

Phone 3 \_\_\_\_\_  Home  Work  Cell

Phone 4 \_\_\_\_\_  Home  Work  Cell  Other \_\_\_\_\_

**Texting Service**  I would like to participate in the Classic Grooming texting service to receive information about appointments, cancellations, or other changes. (Must provide a cellphone number and provider)

Cellular Service Provider \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

**PET INFORMATION** — Please tell us about your pet.

**Your Pet**

Name \_\_\_\_\_

Age \_\_\_\_\_ Breed \_\_\_\_\_

Current Vet Clinic  
\_\_\_\_\_

Who Can Pick up your Pet? (other than you)  
\_\_\_\_\_

Is your dog being treated for fleas?

No     Yes

What Product do you use? \_\_\_\_\_

How often do you administer flea preventative? \_\_\_\_\_

When was the last treatment given? \_\_\_\_\_

**Please check your dog for fleas prior to your arrival. We reserve the right to inspect for fleas, and we must treat your pet with Capstar and/or Flea bath to protect other pets in our facility. Additional charges will apply.**

**VACCINATION RECORDS** — Your pet is **REQUIRED** to be vaccinated against at least Rabies, DHLPP, and Bordetella before services will be rendered. Please provide the following basic information about your pet's vaccination history. **You must also bring a copy of your pet's vet records with you to your next visit.**

<b>Rabies</b>	Date Last Received	_____	Date Expires	_____
<b>Bordetella</b>	Date Last Received	_____	Date Expires	_____
<b>DHLPP</b>	Date Last Received	_____	Date Expires	_____

Please list any other vaccinations

Comments

**REGISTRATION AND RELEASE: AGREEMENTS AND DISCLAIMERS** — This is a contract between Classic Grooming, LLC (hereinafter referred to as “CG”) and the pet owner whose signature appears below (hereinafter referred to as “Owner”).

Please read the following and sign your signature to accept our terms of service:

1. Owner represents to CG that all information Owner has provided to CG about Owner is accurate, and the Owner is over 21 years of age. Owner also certifies the accuracy of all information Owner has conveyed about Owner’s pet to CG.
2. Owner specifically represents to CG that Owner’s pet has not been exposed to rabies, distemper or any other contagious or communicable disease within a thirty (30) day period prior to being left for day care or grooming. Owner agrees to notify CG of any exposure to any virus, infection or other transferable disease or condition and will not bring pet to CG until pet is symptom free as determined by pet’s veterinarian or until written approval is obtained from a veterinarian. Owner further agrees not to bring pet to CG if pet is exhibiting any signs of illness that may be harmful to the other dogs in attendance, such as vomiting, diarrhea, extreme lethargy, etc. without first obtaining approval from CG. Owner also authorizes CG to call pet’s veterinarian to have our files updated with pet’s health as well as vaccinations. CG complies with all requirements by the Mecklenburg County Health Department, and Charlotte-Mecklenburg Animal Control.
3. Owner specifically represents that he/she is the sole owner of the pet (which Owner is delivering to CG pursuant to this Contract), free and clear of all liens and encumbrances.
4. Cancellation Policy: Whenever possible, please contact us within a 24 hour advance notice to cancel an appointment. Also, please understand that when you cancel, you have taken away income from your groomer, if that appointment cannot be filled. Groomers are paid on commission, and they depend on your commitment, bringing your dog to visit our salon on the day of the appointment. We are aware that in some cases, it can't be avoided and cancellation is necessary. For an example, if your dog is ill, we would appreciate you not bringing your dog in to the salon. We reserve the right to charge an appropriate fee for late cancellations.
5. CG reserves the right to charge additional fees for services considered over and above the norm covered by our standard rates including but not limited to dematting charges. We also reserve the right to refuse service to customers whose pet may pose a threat to us or to the other pets left in our care, whether it be an aggression problem, health problem, or parasite problems (other than fleas).
6. Owner agrees that if Owner’s pet becomes ill or if the state of the pet’s health otherwise requires professional attention, CG, in its sole discretion, may engage the services of a veterinarian of CG's choice if pet's vet is inaccessible or administer medicine or give other required attention to the pet and the expenses thereof shall be paid by the Owner. Owner gives consent to CG to act on the Owner’s behalf in obtaining emergency veterinary care at Owner’s expense if deemed necessary by CG or any of its employees. CG will not be held responsible for any sickness or injury caused by the pet to itself during grooming, daycare or boarding.
7. CG is not responsible for any accidental death or injury of pet or the nature of pre-existing health condition, natural disasters (fire, storm, flood, etc.) or other circumstances beyond our reasonable control.
8. Owner assumes any and all expenses or liability for injuries that Owner’s pet may inflict upon any human or other pet while at CG. Owner agrees to indemnify and holds CG and its employees harmless from any and all expenses and liability incurred as a result of injuries the Owner’s pet inflicts upon any human or other pet while at CG.

9. Owner hereby grants CG the right to take photographs of Owner's pet while CG is caring for Owner's pet, and to post or reproduce any and all photographs taken (as well as Owner's pet's name) on or in, without limitation, CG's web site, promotional materials, social media and merchandise without becoming liable to the Owner (or Owner's pet) for any royalty payment of any kind.
10. CG shall exercise reasonable care for Owner's pet while Owner's pet is in CG custody. The Owner recognizes the potential risks involved with group play/dog day care, boarding, and grooming due to the unpredictable nature of dogs.
11. CG reserves the right to change the level or type of daycare/boarding or remove the pet from group play, if in its sole discretion it is believed necessary to ensure the safety of the pet, other dogs or its employees.
12. Owner expressly agrees that CG's liability shall in no event exceed the current chattel value of a pet of the same species as the pet delivered by owner to CG pursuant to this contract.
13. This contract contains the entire agreement between parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and CG.
14. Owner understands that CG will not be responsible for any items left at CG this includes but is not limited to: beds, toys, clothing, heirlooms, handmade blankets and collectible bowls.
15. CG will not be held responsible for clipperburn and/or minor nicks resulting from grooming of matted, neglected coats or for irritation caused by removing coat from pets possessing mild to severe skin allergy, nor will we be held responsible for stressful effects grooming may have upon the pet.
16. **CG shall be notified of any claims by Owner regarding compensation for medical attention given as a result of alleged negligence on CG's part within 24 hours.** Failure to give CG notice within such time period relieves CG from any liability or obligation to owner. In the event we dispute owner's claim, we will personally consult the attending veterinarian prior to settling any claim.
17. Owner agrees to be responsible for any property damages caused by pet.
18. If pets are not picked up by closing time, each pet will be charged a fee of \$25 per 15 minutes that Owner is late. If pets are not picked up within an hour of closing time, each pet will be boarded at the rate of \$ 50.00/night until released to owner. If the pet is not called for within five (5) days of stated time of return, CG has the right to provide placement in a suitable home.

**Photography Rights?**            Check here if you would **not** like Classic Grooming to take photographs of your pet.

Print Owner's Name \_\_\_\_\_ Date \_\_\_\_\_

Signature of Owner \_\_\_\_\_